Existing gaps in opioid treatment programs (OTPs) were exacerbated. Encourage new and expanded OTPs. Provide trainings to substance use disorder providers to assist clients through telehealth.

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88% of providers used telehealth, leading to increased access but deepened inequities. OPPORTUNITY Provide trainings on telehealth optimization to better meet client and care team needs.

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79% of providers said client BH needs were higher or much higher. OPPORTUNITY Augment the BH workforce with Peer Support Specialists and Community Health Workers.

BH needs of communities of color and unstably housed individuals were most impacted. OPPORTUNITY Require racial equity training for all healthcare providers and staff.

88% of providers said their stress levels were higher or much higher. OPPORTUNITY Redesign staff benefits to enhance access to supportive services.

The full report and additional information about findings and opportunities are available at https://lphi.org/BCM-COVID.